



COMMITTEE CHAIRMAN
PUBLIC ACCOUNTS COMMITTEE(PAC)
also MEMBER FOR THE ROMPIN CONSTITUENCY
PUBLIC ACCOUNTS COMMITTEE OFFICE
PARLIAMENT OF MALAYSIA, JALAN PARLIMEN
50680 KUALA LUMPUR

Tel : 03-2601 7263 / 2698 6852 (DL)
Fax : 03-2698 9218
Email : pacparlimen@parlimen.gov.my
Website : <http://www.parlimen.gov.my/pac>

04 APRIL 2017

PRESS STATEMENT BY HON. DATO' SRI HASAN BIN ARIFIN CHAIRMAN OF PUBLIC ACCOUNTS COMMITTEE (PAC) ON THE TABLING OF THE PAC REPORT ON THE IMPLEMENTATION OF THE MALAYSIAN IMMIGRATION SYSTEM (MYIMMS) UNDER THE MINISTRY OF HOME AFFAIRS AND IMMIGRATION DEPARTMENT OF MALAYSIA

- 1) PAC tabled its report on the Malaysian Immigration System (myIMMs) which is under the jurisdiction of the Ministry of Home Affairs (KDN) and Immigration Department of Malaysia(JIM).
- 2) The issue was raised in the Auditor-General's Report 2015 Series 1, which was tabled in the House of Representatives on 18 May 2016.
- 3) PAC called for a proceeding regarding the issue on 6 September 2016 and Dato' Sri Alwi Ibrahim, Secretary-General of KDN and Dato' Sri Mustafar Ali, Director-General of JIM came to testify before the Committee about the issues raised in the Auditor-General's Report regarding the implementation of myIMMs.
- 4) During the proceeding, PAC raised the following issues:
 - a. payment without complete supporting document
 - b. biometric facility
 - c. user acceptance test (UAT)
 - d. temporary UAT
 - e. disaster recovery test
 - f. service of disaster recovery plan
 - g. data integrity
 - h. medical check for foreign workers
 - i. management of foreign worker recruitment
 - j. security of myIMMs
 - k. *Back-up Service*

l. the proposal of the transition of the MyIMMs to a new system

5) In conclusion, PAC was of the opinion that:

In overall PAC was satisfied with the clarifications given by KDN and JIM. However, PAC recommended to KDN and JIM to develop and integrate a more synchronized system for the interest of the people and the nation.

6) Based on the conclusion, PAC recommended to the Government the following:

a. KDN and JIM need to look into the security aspect of myIMMs.

b. the procedure to award the contract should be more in detail to ensure that the contractor appointed is dedicated and able to carry out the work according to the contract.

c. the Ministry needs to put in place a more thorough monitoring so that the project concerned can be completed at the soonest time possible. Late penalty should be imposed on the Contractor in accordance with the terms and conditions of the contract.

d. the Ministry and JIM are also urged to implement a comprehensive transformation programme for the operation and management system of KDN to improve the service and governance standards.

e. in reference to the item 5.2, the testimony given by the Director-General of KDN informs that a task force was set up by the Ministry and PAC intends to get a report regarding the task force.

f. PAC wants KDN to trace all the Biometric equipment and fully utilise it.

g. PAC wants KDN to lodge a police report if it fails to trace the biometric equipment and conduct thorough investigations while at the same time, taking firm actions on those who are responsible for the losses.

7) Members of the public who are interested in reading the PAC report on the Implementation of The Malaysian Immigration System (myIMMs) of KDN and JIM can download the report at PAC website at www.parlimen.gov.my/pac.